PMG Ventures, Inc.
(404) 873-6000 www.pmg-inc.com
1835 MacArthur Blvd NW, Atlanta, GA 30318

Use QR Code For Installation and Operation Videos

PMG | PREMIER METAL & GLASS

Operation/Installation

CHOICE
THE ADJUSTABLE FOOD SHIELD
GEARLESS
PMG, INC

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NSF 2018 Compliance Statements

Side End Panels– All Food Shields

-The end panel shall be positioned at the leading edge of the food shield and be 18" deep.
-A food shield installed no more than 3" from a building wall perpendicular to the food shield is exempt from this requirement.

Self-Service Food Shields & Mobile Buffet Counters

The food shield should be positioned such that:
-The maximum vertical distance between a counter top and the bottom leading edge of a food shield shall be 13".
-The minimum horizontal distance between the front inside edge of the displayed food and the bottom leading edge of a food shield shall be 3/4 x vertical opening (i.e. minimum 9-3/4" with 13" opening)
-The sum of the food shields protected horizontal plane and its protected vertical plane shall be greater than or equal to 20".
-Multiple tier food shields– all tiers above the bottom tier shall have a permanent attached label restricting use to wrapped or pack aged serving portions.
In cases where the food shield is free-standing and used with counter top equipment:
-The maximum vertical distance between the finished floor and the bottom leading edge of a food shield shall be 52 in.
-The minimum horizontal distance between the front of counter top equipment and the bottom leading edge of a food shield shall be 7 in.
In cases where the food shield is mounted to counter-top equipement:
-The maximum vertical distance between the finished floor and the bottom leading edge of a food shield shall be 52 in.
-The maximum vertical distance between the food display area and bottom leading edge of a food shield shall be 15 in.

Cafeteria Counters (Full Service) Food Shield

The food shield should be positioned such that:
-The sum of the food shields protected horizontal plane and its protected vertical plane shall be greater than or equal to 24".
-In cooking and/or carving station applications; usually vertical partitions, the food shield shall include a barrier to a minimum height of 60" above the finished floor.
-The maximum distance from the bottom edge of the vertical glass and counter top shall be 1.5". In cooking stations and/or carving station operations where the 60" height requirement is met, this opening can be 6".
-The maximum distance between the vertical glass and horizontal glass is 3/4".
-The minimum horizontal distance between the front inside edge of displayed food and the bottom leading edge of a food shield is 1.5".

LIMITED WARRANTY

PMG Ventures Inc. ("PMG") warrants this Product against defects in material or workmanship as follows:

1. **LABOR:** For one (1) year from the date of purchase, if this Product is determined to be defective, PMG will repair or replace the Product with a new or refurbished unit, at its option, at no charge, or pay the labor charges to any PMG authorized service facility. After the warranty period, the purchaser will pay for all labor charges.

2. **PARTS:** In addition, PMG **will** supply, at no charge, new or rebuilt replacements in exchange for defective parts for a period of one (1) year. After the warranty period, the purchaser **will** pay for all parts costs.

To obtain warranty service or technical support, please call: 1-800-251 -5800. When returning Product, Product freight needs to be prepaid, and shipped in either its original packaging or packaging affording an equal degree of protection.

This warranty does not cover installation, set up or adjustments.

This warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, abuse, negligence, or modification of, or to, this Product or any part of thereof. This warranty does not cover damage due to improper installation, operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by PMG to service the Product. This warranty does not cover freight damage as all product is shipped FOB Factory and therefore the responsibility of either or both the freight carrier and/or the customer; customer must follow freight carrier procedures if Product damaged. PMG warrants that all product is packaged with appropriate protection to withstand normal shipping and handling conditions.

This warranty does not cover Products sold AS IS or WITH ALL FAULTS, or consumables (such as bulbs). This warranty is valid only in the United States.

Proof of purchase in the form of a bill of sale or receipted invoice is evidence that the unit is within the Warranty period. The bill of sale or receipted invoice must be presented to obtain warranty service.

This warranty is invalid if the UL labels and serial number has been altered or removed from the Product.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. PREMIER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

5. Clean-up and Service Set-up

- ***Please ensure an NSF approved silicone is applied in a smooth and easily cleanable way to ensure the hole in the glass cap is filled for NSF Compliance. Please find a picture of this item in Section 4***
- **Please remove all labels using only the recommended "clean up" tools on page 4**
- **Please refer to the Operations Instructions included on page 3 of this manual and rotate front panels to preferred service option.**

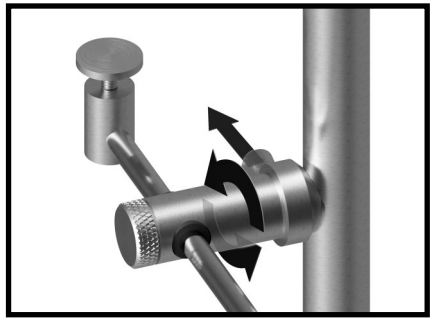
Caution: *Do not use razor blades or mallets on powder coated materials.*

If you have any questions or concerns please contact
PMG Ventures, Inc.
1-404-873-6000

Project Notes

3. Adjusting the hinge to the desired position.

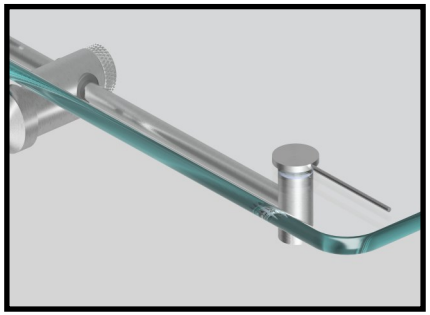
The hinge may have one locking side required to be unlocked in order to adjust. Pull back on the locking knob and twist to keep open.

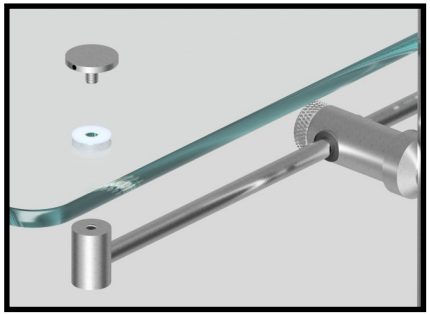


TIP: Rotating the glass can sometimes seem difficult. Make sure the locking hinge is unlocked. Pressing on the farthest edge of the glass panel makes it easier to rotate. While horizontal, slide the glass into the desired depth, then rotate into position.

- **After unlocking the locked side, use both hands spread roughly shoulder width apart, grab the lower edge of the glass panel.**
- **Pull on the glass panel with enough force to overcome the tension in the hinge.**
- **Rotate hinge assembly to horizontal position.**
- **Slide the glass to the desired depth. Locking the slide rod when satisfied.**
- **Push on the lower edge of the glass to rotate down into the desired position.**

4. Install and secure the glass panels.





- **Unscrew and remove the glass caps by turning counter clockwise.**
- **Lay the glass on the supports and align the holes in the glass with the threaded barrels.**
- **Replace the glass caps and tighten with a 1/16" drill bit or nail-set.**

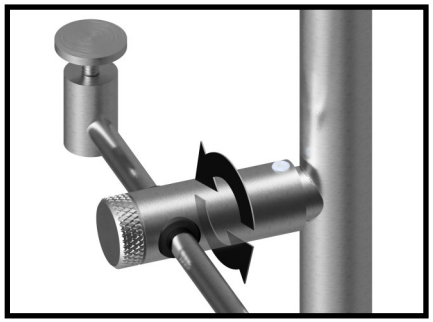
REQUIRED: Ensure grommets are present in all glass holes to provide a buffer between the glass and glass caps.

TIP: Installing the side end panels last will allow full access to rotation brackets.

Operating Instructions

Glass Panel Rotation

Your gearless hinged sneeze guard may contain both locking and non-locking hinges. The use of both is explained below:

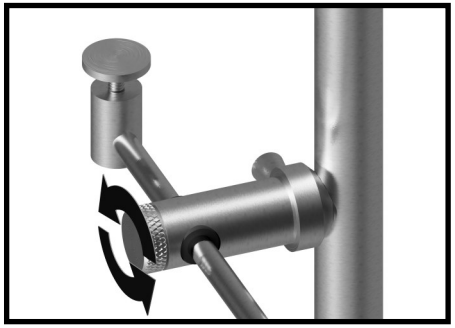


NON-LOCKING:
There is nothing to unlock. Adjust the hinge by just pressing on the glass panel with enough force to overcome the inherent friction.

LOCKING:
Pull back on the rear knob. A simple half-turn will keep it open. Adjust the hinge by just pressing on the glass panel.

Glass Panel Slide

The Slide Release Knob locks and releases the Slide Rod.



TIP: Grip the glass panel on both ends of the span and push evenly ensuring that one rod does not slide uneven to the other.

- **Rotate the glass panel to horizontal position.**
- **Turn the Slide Release Knob counter clockwise to release the slide rod on both sides of the span.**
- **Slide the glass into desired position.**
- **Turn the Slide Release Knob clockwise on each side of span to lock Slide Rod into place.**

Pre-Installation

- It is highly recommended to have at least two installers on site during installation.
- Unpack all components and job folder from the shipping crate. All components will be labeled to match the "As Built" drawings provided.
- Verify all components are present and in good working order.
- Verify the "As Built" drawings provided match actual field conditions. DO NOT proceed with the installation if you can not maintain the approved centerline dimensions.

Please call PMG Ventures, Inc. if:

- **There are damaged or missing components**
- **Dimensions in the field do not match "As Built" drawings**

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Recommended Tools

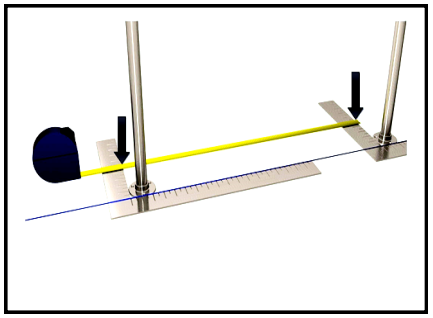
- Tape Measure
- Square
- Chalk Line
- #2 or #3 Philips Head Bit
- 1/8" Drill Bit

Cleanup Tools

- Non-Abrasive Cloth
- Hot water and soap

Installation Instructions

1. Layout the post locations.

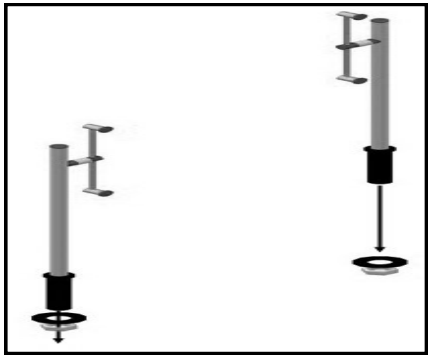


- **Layout the post location by marking the centerline position on the counter top.**

REQUIRED: Please verify the correct location of the posts with the "As Built" drawings included in the job folder. If there are any discrepancies with the field conditions and the "As Built" drawing dimensions, please notify PMG Ventures immediately.

2. Mount the posts.

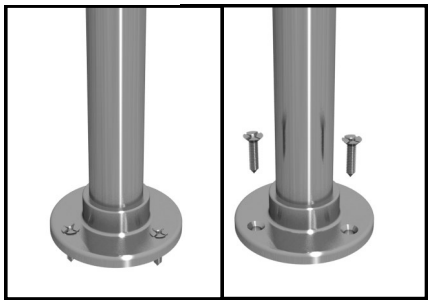
Below Counter Mounting



- **Slide the post through the**
- **pre-drilled holes in the counter top and screw on the large nut and washer that go beneath the counter.**

TIP: Leaving the connections slightly loose will allow for a little play when aligning the posts. After the glass is installed you can tighten the nut properly.

Above Counter Mounting



- **Position the post where the counter has been marked.**
- **Use #2 or #3 Philips drill bit to secure to the counter.**

REQUIRED: Ensure that the screws provided will work correctly with the counter substrate.